



## Residential - Limited 15-Year Warranty

Portable Services Inc. warrants the *InstaDrive*, 100% polyurea coating system, when installed by a factory trained applicator, for a period of fifteen (15) years to the original purchaser against any abnormal discoloring, or fading of the clear sealer due to the effects of UV sunlight exposure. Additionally Portable Services Inc. offers a fifteen (15) year warranty after installation to the original purchaser against bonding failures, flaking, chipping or excess wear. The 15-year warranty against discoloring and failures to concrete bonding, flaking, chipping or excess wear will be pro-rated based on remaining useful life. Original purchasers are encouraged to contact their factory trained installer to report any warranty issues.

**Claim Procedures.** A claim under this warranty may be made by contacting the factory trained installer of the garage coating within 30 days of the original defect. The original purchaser must retain the original sales order and receipt to make a valid claim. Any claim under this warranty shall be deemed waived, unless the original purchaser gives notice within thirty (30) days following discovery of a potential warranty claim. Customer shall allow a factory trained installer's representative up to forty-five (45) days to inspect and make repairs under this warranty.

**Remediation.** Portable Service's sole responsibility under this warranty shall be the cost of replacement materials to fix or repair the failed areas only. A representative of original factory trained installer must be present to assess the failed area and to judge the cause and mode of failure prior to any fix or repair. The materials to fix or repair only the damaged areas shall be the sole and exclusive remedy granted under this warranty.

**Limitations** Portable Service's liability is limited to the materials applied to the garage floor. Portable Service's sole responsibility is to provide replacement materials free of charge for any faulty material. Failures caused by acts of God, fire, welding or other burns, mechanical impact damage, hydrostatic water pressure, chemical spills or abnormal use of the garage and its floor are not covered by this warranty. This warranty excludes damage resulting from defective or improperly prepared substrates, cracking in substrate, building or structure settling, moisture under the coating material, hydrostatic pressure, efflorescence, or mechanical and external forces that constitute abuse other than normal wear and tear. Proper concrete surface preparation by mechanical grinding includes removing all previous coatings, sealers, laitance, efflorescence, water repellants, curing compounds, oils, grease, waxes, and any other impediments to adhesion. The required surface profile must have a minimum 50 to 100 grit, a neutral pH of 7, and a moisture vapor transmission to not exceed 3 pounds. Portable Services Inc. is not responsible for determining if moisture transmission exists within the concrete substrate. Portable Service's warranty liability will not exceed the cost of replacement materials.

**Important.** Any surface can be slippery, especially when wet with any fluid. Therefore, Portable Services Inc. recommends slip resistant additives on all garage floor systems. In no event shall Portable Services Inc. be responsible for injury incurred by a slip or fall situation. It is the purchaser's sole responsibility to provide for their own safety and the safety of their guests. While slip resistant additives assist slip/fall prevention, there is no guarantee that someone will not slip while walking on coated areas. Portable Services Inc. assumes no responsibility for slip-fall accidents.

**Transferability.** This warranty is granted to the original purchaser only without exception.

**DISCLAIMER.** PORTABLE SERVICES INC. SHALL NOT BE LIABLE FOR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF USE OF THE GARAGE OR ITS CONTENTS OR SURROUNDINGS OR LOSS OF USE OR TIME AND INCONVENIENCE) OR ANY INCIDENTAL EXPENSES RESULTING FROM THE ABOVE EXPRESSED WARRANTY OR ANY IMPLIED WARRANTY PORTABLE SERVICES INC.. LIABILITY SHALL NOT EXTEND TO OR INCLUDE ANY CONSEQUENTIAL OR INCIDENTAL OTHER DAMAGES OF ANY KIND OR CHARACTER. Portable Services inc. makes no expressed or implied warranties of merchantability or fitness for a particular purpose which warranties are hereby expressly disclaimed and excluded. The original purchaser hereby expressly waives any claim to additional charges. This Limited Warranty supersedes any other warranty or other representation, whether written, oral or implied, heretofore made between the parties.